



**NATIONAL
POWER**

Smarter, nonstop power

4541 Preslyn Drive
Raleigh, NC 27616
800.790.1672

www.natpow.com

Account Setup / Service Request Form

Billing Information

Company: _____

AP Contact: _____

Address: _____

Phone: _____

Fax: _____

Tax Exempt: Yes (attach certificate) No

E-mail: _____

Note: National Power has technicians located throughout our coverage area. Our current labor rates are \$125.00/hour during normal business hours and \$187.50/hour outside of normal business hours. We also bill for mileage and parts that are not covered by warranty. Warrant-able items can only be determined once the technician is on site and has diagnosed the problem. Labor and mileage rates (\$2.30) apply portal to portal to and from the location of the nearest NPC technician. All calls are subject to a \$175 minimum trip charge and emergency calls are also subject to a four (4) hour minimum labor charge plus mileage. NP reserves the right to charge a \$194 cancellation fee for service appointments that are canceled by the customer within 48 hours of the scheduled service date. National Power LLC. Terms and Conditions of Service apply to all services and are available at <https://natpow.com/policies-documents/> and upon request.

Payment: We require a credit card on file unless credit has been approved in advance. For security reasons, credit card information can be taken over phone only. Please call (919) 790-1672, option 1, to pay by credit card. You hereby authorize National Power to charge your credit card at the completion of the service call for current and future services.

Authorized and agreed:

Signature: _____

Name (print): _____

PO# (if applicable): _____

Date: _____

Please provide the following information for the initial service call:

Site Information

Address: _____

Contact Name: _____

Email: _____

Phone: _____

Please list any special site instructions (e.g., access code, secondary site contact, restricted service hours, security procedures, etc.):

Generator Unit Information: Brand*: _____ Model*: _____ Serial #*: _____

Problem with Unit*:

*required information

Requested Initial Date of Service: _____

Include Oil Change? Yes No