



**NATIONAL
POWER**

Smarter. nonstop power

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Dear Valued Customer,

For National Power, it's "Game On" – we continue to deliver non-stop power, service and infrastructure for your mission critical operations. National Power would like to communicate that we remain fully operational and committed to maintaining the level of support, service and reliability you have come to expect. We are working closely with our suppliers to monitor any challenges they might be experiencing and are taking significant preventive measures to ensure business continuity.

We have adjusted our business practices to protect our teammates, customers and vendors. We implemented work from home strategies years ago that are allowing us to operate at full capacity in today's climate. We have also adopted additional guidelines that support the health and safety of all our employees. Corporate travel restrictions, virtual conferencing, enhanced sick pay policy, best practices to prevent possible on the job exposure and personal health awareness are just a few of the strategies deployed.

We deliver Reliability – and will continue to adapt and pivot to ensure our ability to deliver the service you need and expect. While there continue to be unknowns surrounding the COVID-19 pandemic, we are constantly monitoring federal, state, and local communications as well as our employees' health. Should any disruptions negatively impact the delivery of our products or services, we will be proactive in our communication and take all steps available to minimize potential issues.

If you have any questions or would like any additional information, please don't hesitate to reach out to us. Our best to you, your families and your company as we work together to persevere through the days ahead. And as always, thank you for your business.

Safety, Health and Reliability,

Chris Hutter
Chief Executive Officer
National Power